

WHIPWORM POSITIVE RESULTS PROCESS

- 1) Under View By Groups, Go to **Diagnosis** under the Under View By Groups, Go to **Diagnosis** and add Whipworm Infection under the diagnosis code section
- 2) Go to **Create Reminders** and add from existing reminders “fecal ova and parasites screening” for 3 weeks and 3 months from now
- 3) Go into **Exam** from Groups and under Fecal Test enter “whipworm positive, treating with (either Panacur), went over prevention with owner, recheck stool in 3 weeks and 3 months” and then put your initials and date. *If this test was not prompted by an exam*, create a **plan** titled “whipworms” and enter “whipworm positive, treating with (either Panacur), went over prevention with owner, recheck stool in 3 weeks and 3 months” getting the treatment protocol from a doctor.

4) **Call owner:**

“Hello! My name is _____ I am a _____ at Healing Paws Veterinary Care. Dr. _____ asked me to call and go over _____’s fecal results with you. Is now a good time to talk? _____ came back as shedding whipworm eggs. This is an intestinal parasite that we can treat with an oral medication. (The Panacur we sent home will treat whipworms. **OR** Dr. _____ has prepared that medication for you to pick up here.) Once the treatment is done we want to recheck a stool sample in 3 weeks and again in 3 months to monitor if _____ starts shedding eggs again. Whipworms are very hardy and can not be removed from the soil around your home. The way that we can protect _____ (and any other dogs that share the yard) is to use the brand Interceptor Plus every 30 days year round as it is the heartworm preventative that also prevents whipworm infestation. Whipworms are not contagious to humans! I will send you an article that goes over whipworms and how they work. Do you have any questions for me or the doctor? Okay, then we will see you when you bring that stool sample to recheck. If you have questions before then, please send me an email or give us a call. Have a great day.

- 5) Send follow up email from **email template** : Whipworm Infection, Put “Pet’s Name’s” in front of Positive Fecal Sample Results in the subject line, be sure that you choose if the owner needs to pick up panacur if they have it already and make sure you address anything highlighted so that it is correct information and then press “none” on the highlighting format.