

Previous Records - Patient Records NOT FROM Speciality or ER Clinics Guidelines

Why is it important:

- Reviewing records takes time and we want to be thorough
- Previous diagnosis, medications, etc can impact care
- Check new client applications for records - if there, upload and send task to veterinary nurse
- If records are not attached to the new client application contact previous vet, making yourself a note to watch for them daily. We need these records at least 48 hrs prior to scheduled appointment. If appointment scheduled sooner that that make it your personal mission to get those records and upload them into the chart

What's important:

- Vaccines - last 3 years
- Lab work & diagnostic imaging - last 18 months
- Chronic issues & diagnosis - last 3 years (look through record for the words "diagnosis" "chronic")
- Current medications - filled in the last 12 months without labels that say "for 14 days" etc
- Allergies & sensitivities
- Patient Alerts



HEALING PAWS
VETERINARY CARE