GIARDIA POSITIVE RESULTS PROCESS

1) Under View By Groups, Go to **Diagnosis** and add Hookworm Infection under the weeks and 3 months from now

2) Go into **Exam** from Groups and under Fecal Test enter "giardia positive, treating with (either Panacur or metronidazole), went over prevention with owner, recheck stool in 3 weeks" and then put your initials and date. *If this test was not prompted by an exam*, create a **plan** titled "giardia" and enter "giardia positive, treating with (either Panacur or metronidazole), went over prevention and bathing with owner, recheck stool in 3 weeks" getting the treatment protocol from a doctor.

3) **Call owner**:

"Hello! My name is _____ I am a _____ at Healing Paws Veterinary Care.   Dr. _____ asked me to call and go over _____'s fecal results with you. Is now a good time to talk? _____ came back as shedding giardia. This is an intestinal parasite that we can treat with an oral medication. (The Panacur we sent home will treat giardia. **OR** the Panacur we sent home is what is used to treat giardia but you will need a few more days worth, **OR** Dr. _____ has prepared that medication for you to pick up here.) Once the treatment is done we want to recheck a stool sample in 3 weeks to see if any further treatment is necessary. Because cysts can stick to the fur of the infected patient and be a source for re-infection, _____ should receive a bath at least once in the course of treatment and it is especially important to promptly remove infected fecal matter to minimize environmental contamination. I will send you an article that goes over giardia and how to keep you and your family from becoming infected. Do you have any questions for me or the doctor? Okay, then we will see you when you bring that stool sample to recheck.If you have questions before then, please send me an email or give us a call.Have a great day.

4) Send follow up email from **email template** : Giardia Infection, Put "Pet's Name's" in front of Positive Fecal Sample Results in the subject line, be sure that you choose if the owner needs to pick up panacur if they have it already and make sure you address anything highlighted so that it is correct information and then press "none" on the highlighting format.