

COCCIDIA POSITIVE RESULTS CALLBACK PROCESS

- 1) Under View By Groups, Go to **Diagnosis** and add Coccidia Infection under the diagnosis code section
- 2) Go to **Create Reminders** and add from existing reminders “fecal ova and parasites screening” for 4 weeks from now
- 3) Go into **Exam** from Groups and under Fecal Test enter “coccidia positive, treating with Albon, went over prevention with owner, recheck stool in 4 weeks” and then put your initials and date. *If this test was not prompted by an exam*, create a **plan** titled “coccidia” and enter “coccidia positive, treating with Albon, went over prevention with owner, recheck stool in 4 weeks” getting the treatment protocol from a doctor.

4) **Call owner:**

“Hello! My name is _____. I am a _____ at Healing Paws Veterinary Care. Dr. _____ asked me to call and go over _____’s fecal results with you. Is now a good time to talk? _____ came back as shedding coccidia eggs. This is an intestinal parasite that we can treat with the oral medication Albon. I am going to send you two emails - one about coccidia and the other with a link for you to verify that you would like the Albon sent to your home. Once the treatment is done, we want to recheck a stool sample 2 weeks later to be sure _____ is no longer shedding coccidia. The most common form of coccidia is not contagious to humans, but please wash your hands well after cleaning up stool. Coccidia can be passed to other animals - the best way to prevent that is to remove stool as quickly as possible from the environment. Do you have any questions for me or the doctor? Okay, then we will see you when you bring that stool sample to recheck.

If you have questions before then, please send me an email or give us a call.

Have a great day.

- 5) Send the email template “coccidia infection” and sign your name appropriately
- 6) Use Vets First Choice to send Albon prescription