

### Deposit and Cancellation Fees

Appt Type	Deposit	Deposit Fee for Current Clients w/Alert to Prepay for All Appointments	Cancel Without Notice Fee	Cancellation Treatment Code to Charge	NOTES
Anesthetic or Sedated Procedure	<b>New Clients:</b> Do not schedule - must have exam <b>Established Clients:</b> only if pet has been seen within 3 months	50% of treatment plan/estimate at time of scheduling	\$300 (72 hrs)	<b>10831</b> Anesthetic Procedure Cancellation Without Notice Fee	
Inpatient Illness	<b>New Clients:</b> not scheduled as inpatients <b>Established Clients:</b> \$160	\$160.00	\$160.00 (24 hrs)	<b>10831a</b> Inpatient Visit Cancellation Without Notice Fee	
Inpatient Diagnostic	<b>50% Treatment Plan</b>	50% of treatment plan/estimate at time of scheduling	50% Treatment Plan (24 hours)	<b>10831a</b> Inpatient Visit Cancellation Without Notice Fee	
Wellness Visit:	<b>New Clients:</b> \$75.00 <b>Established Clients:</b> None	\$75.00	\$75.00 (24 hrs)	<b>1084</b> New Client Wellness Appt Cancellation Without Notice Fee	(if this was a client with a prepay alert, charge <b>1085</b> )
Kitten or Puppy First Exam:	<b>New Clients:</b> \$75.00 <b>Established Clients:</b> None	\$75.00	\$75.00 (24 hrs)	<b>10832</b> First Pediatric Exam Cancellation Without Notice Fee	(if this was a client with a prepay alert, charge <b>1085</b> )
Illness / Establish Care / Second Opinion	<b>New Clients:</b> \$160.00 <b>Established Clients:</b> \$160	\$160.00	\$160.00 (24 hrs)	<b>1087</b> Concierge Illness or Establish Medical Care or Second Opinion Cancellation Without Notice Fee	
Chronic Skin (Second Opinion Skin Disease Consultation)	<b>New Clients:</b> \$210 <b>Established Clients:</b> \$210	\$210.00	210.00 (24 hrs)	1088 Skin Disease Consultation and Examination Cancellation Without Notice Fee	

HEALING PAWS VETERINARY CARE

Reviewed 5/22

Appt Type	Deposit	Deposit Fee for Current Clients w/Alert to Prepay for All Appointments	Cancel Without Notice Fee	Cancellation Treatment Code to Charge	NOTES
<b>Telemedicine Consultation</b>	<b>New Clients:</b> Do not schedule <b>Established Clients:</b> Only doctors can authorize this appointment type	\$67.87	\$67.87 (24 hrs)	<b>1083a</b> Telemedicine or Teleadvice Cancellation Without Notice Fee	
<b>Euthanasia, Grooming, Pedicure,</b>	<b>New Clients:</b> None <b>Established Clients:</b> None	NA	NA	None	
<b>Medical Progress Exam/Boosters (Concierge by dr):</b>	<b>New Client:</b> If you want to schedule a progress exam for a new client who went to ER then must be scheduled as an illness/establish care/second opinion appt <b>Established Client:</b> None	\$70.00	\$70.00 (24 hrs)	For clients who must prepay only - see note	(if this was a client with a prepay alert, charge <b>1085</b> )
<b>Nurse Appt, Laser/Nurse Medication Administration/Training Appointment, Nurse Virtual Other than Pup/Kit,</b>	<b>New Clients:</b> Do not schedule anything other than pup/kit virtual which is complimentary <b>Established Clients:</b> None	\$31.50	\$31.50 (24 hrs)	For clients who must prepay only - see note	(if this was a client with a prepay alert, charge <b>1083</b> )
<b>Behavior Consultation</b> Note- this is not behavior coaching. Before this type of appt is scheduled either a CVT has a virtual behavior evaluation with the owner or the Dr prescribes consultation from exam. All behavior appts are virtual.	<b>New Clients:</b> Can not legally schedule <b>Established Clients:</b> send information to veterinary nurse whiteboard to determine what type of appointment is needed	\$111.00	\$111.00 (24 hrs)	<b>1086</b> - Behavioral Consultation Without Notice Fee	